



**Option 1: Cadillac Maintenance**

**Option 2: Cadillac Maintenance & Winter Wheels**

TYPE OF SERVICE	CADILLAC MAINTENANCE	CADILLAC MAINTENANCE & WINTER WHEELS
Regular Maintenance	✓	✓
Parts subject to wear	✓	✓
Winter tyres +rims + pressure sensors	✗	✓
Seasonal wheel installation	✗	✓
Off seasonal wheel storage	✗	✓

✓ : included ✗: excluded

**Regular Maintenance:**

This service covers all the cost for parts, including fluids, and labor to maintain in perfect condition your new Cadillac, following the manufacturer instruction and indication, detailed in the maintenance schedule document.

The parts may be GM branded or GM approved parts obtained from our suppliers.

This service does NOT cover:

- the locating of noises
- navigation updates
- the wheels tyres and their balancing
- replacement of wear parts
- replacement of failed parts
- all other costs not related to what explicit declared in the maintenance schedule document

**Parts subject to wear:**

This service covers all the cost for parts and labor for the following components, if they cannot fulfil the function for which they have been designed:

- front brake pads
- rear brake pads
- front brake discs
- rear brake discs
- fuses
- front shock absorbers
- rear shock absorbers
- wipers

The decision on the functionality of the parts will be taken by the approved service centers' and in accordance with any wear indicators provided for this purpose. Parts not listed above are not included in this service.

**Winter tyres +rims + pressure sensors:**

This service is only available with Cadillac Maintenance & Winter Wheels package.

This service covers all costs for purchasing winter tyres, rims, and pressure sensors with the same dimension of the first equipment and their assembly. Winter tyres are provided from the list of approved GM suppliers and always with the same or superior mass index and velocity index. The design of the rim for this service may not be decided by the customer and can be different from the one present in the vehicle, but still with the same dimension and in the list of possible rims available during the car configuration. The tyre pressure sensors may be GM branded or GM approved parts obtained from our suppliers.

This service also covers the first tyres and rims balancing to guarantee the correct utilization of the winter wheels. Any additional set of tyres, rims and pressure sensors are not included in this package.



**Seasonal Wheel Installation:**

This service is only available with the Winter Wheels package or Cadillac Maintenance & Winter Wheels.

This service covers the cost for installing winter wheels during the winter period or when the national requirement is recommended and the additional cost for install the first equipped wheels during the other season or when the national requirement is recommended. The total installation per year covered are 2 and cannot be exceeded. The installation must be performed in service centers authorized by Cadillac.

**Off Seasonal Wheel storage:**

This service is only available with the package called Cadillac Maintenance & Winter Wheels.

The service covers all the cost for storage the winter wheels and the first equipped wheels during the period of not utilization. the wheels will be storage in the Cadillac approved service centers, the same that perform the installation. At the end of the financial agreement, the Customer shall pick-up winter wheels/first equipped wheels from the storage facility.

**RESTRICTIONS AND LIMITS APPLICABLE TO ALL SERVICE PACKAGES**

Service packages apply only to the Vehicles of the Customers who have purchased them from Cadillac and are not transferable to other vehicles.

Service packages may not be purchased after the first registration of the Vehicle.

Services packages are available only in the country of the first registration of the Vehicle and only in service centers authorized by Cadillac.

Services packages are not applicable to the following category of vehicles:

- taxis, chauffeur-driven private passenger cars, ambulances, vehicles intended for the transportation of passengers
- driving school
- motor homes
- vehicle used for medical or emergency services and
- vehicles which have been modified or used in competitions or rallies.

Service packages do not apply in the following cases:

- natural disaster, sinking in water, vandalism, attack, riot, immobilization by the police, acts of war, terrorism, accident, fire, theft or attempted theft;
- the consequences of repairs, conversions or modifications carried out by repairers who are not approved by Cadillac;
- the replacement, fitting, maintenance or repair of accessories not originally fitted on the vehicle and any related consequences;
- damage caused by the use of fluids, parts or accessories which are not genuine or of equivalent quality;
- damage caused by natural phenomena, hail, flooding, lightning, storms or other atmospheric hazards;
- damage caused by accident, fire, theft, attempted theft, riots;
- repairs resulting from negligence, a driving error, incorrect use of the Vehicle (overloading, competition, racing etc.) or failure to comply with the servicing operations, in strict conformity with Cadillac`s recommendations;
- failures and/or discharging of the Vehicle's traction and ancillaries' batteries due to incorrect electrical connection.